

***Navigating in your Account.***

***Navigation dans votre Compte.***

***Now Login to your Account  
Just enter your Callsign, Email and Password.***

***Maintenant accédez a votre Compte.  
Simplement entrez votre Indicatif, Email et Mot de passe.***



The image shows a login form for Radioid.net. At the top, the logo "Radioid.net" is displayed in a stylized font with a radio tower icon above the 'i', and the tagline "Your unique DMR ID" is written in red below it. The form consists of three input fields stacked vertically, each with a label above it. The first field is labeled "Callsign" and contains the text "callsign" and "va2dg2". The second field is labeled "Email" and contains the text "Email address" and "radioidtest2". The third field is labeled "Password" and contains the text "Password" and "your password". Below these fields is a large green button with the text "Log in" in white. A red arrow points to the "Log in" button.

## Now you are in your profile.

In the green circle you can make correction if something is wrong.  
In the Red circle is your Account Verification. **Don't forget to Save.**

- 1 Is the link to logoff
- 2 Is the support section if you have problem
- 3 Is the TAB for your DMR ID's, you can edit your Remarks or add new id.
- 4 Is the Repeater TAB and will be available on demand with Advanced license validation.

## Maintenant vous êtes dans votre profil.

Dans le cercle Vert vous pouvez faire des corrections pour enlever les accents ou si il y a erreurs.  
Dans le cercle Rouge les Information de Vérification de votre compte. **Ne pas oublier de Sauvegarder.**

- 1 Est le lien de déconnection
- 2 Est la section support si vous avez un problème.
- 3 Est l'onglet pour vos ID: DMR, vous pouvez éditer vos Remarques et ou ajouter de nouveau ID.
- 4 Est l'onglet Répéteur et sera disponible sur demande avec confirmation de certificat Avancé

The screenshot shows the user profile page for VA2DG2. The page has a blue header with the Radioid.net logo and navigation links: Home, Database, Register, FAQ, Support, and a user profile icon for VA2DG2. The main content area is divided into two sections: Account Details and Account Verifications. The Account Details section contains a form with fields for Country (Canada), Callsign (VA2DG2), First Name (Daniel), Last Name (Audet), City (Saint-Jean-Sur-Richelieu), State/Prov (Quebec), Email Address (radioidtest2@va2dg.ca), and Last Email Status (Queued. Thank you. - 2018-09-11 20:30:26). A green circle highlights the First Name, Last Name, and City fields, and a red arrow points to the Save button. The Account Verifications section shows a table with License (Verified), Data Privacy Consent (True), Email Verified (True), and Callsign Verified (License Status Approved). A red circle highlights this section. To the right of the Account Details section, there are two tabs: DMR User ID's (2 / 2) and DMR Rptr ID's (0 / 5). The DMR User ID's tab is active and shows a table with Radio ID and Remarks columns. The table contains two rows: Radio ID 3020230 with Remarks DMR, and Radio ID 3020231 with Remarks DMR. Red arrows point to the Support link in the header (2), the user profile icon (1), the DMR User ID's tab (3), and the DMR Rptr ID's tab (4).

**Account Details**

Country	Canada
Callsign	VA2DG2
First Name	Daniel
Last Name	Audet
City	Saint-Jean-Sur-Richelieu
State/Prov	Quebec
EMail Address	radioidtest2@va2dg.ca
Last EMail Status	Queued. Thank you. - 2018-09-11 20:30:26

**Account Verifications**

License	Verified		
Data Privacy Consent	True	Email Verified	True
Callsign Verified	License	Status	Approved

**DMR User ID's (2 / 2)**

Radio ID	Remarks
3020230	DMR
3020231	DMR

**Editing the DMR ID**  
**Edition de l'ID DMR**

DMR User	
Radio ID	3020230
Remarks	<input type="text" value="DMR Portable"/>
<input type="button" value="Save"/>	

**Adding a Repeater, you need to fill out every boxes. If you Save and some field are not right you will get the following screen in red telling you which field to correct.**

**Ajout d'un Répéteur, vous devez remplir toutes les cases. Après avoir Sauvegarde si des champs son non conforme ou manquant vous aller avoir en rouge la provenance des erreurs à corriger.**

DMR Repeater	
Country	Canada
<ul style="list-style-type: none"><li>• Please enter a valid Color Code</li><li>• Please enter a valid Timeslot ( Eg. TS1, TS2 )</li><li>• Please enter a valid network</li><li>• Please enter a valid Frequency</li><li>• Please enter a valid Coverage value ( Eg. Master/Peer )</li><li>• Please enter a valid Offset Frequency ( Eg. +0.600 / -5.000 )</li><li>• Please enter valid Contact Info ( Eg. Phone or EMail )</li></ul>	

DMR Repeater			
Country	Canada		
Callsign	<input type="text" value="VA2DGR"/>	City	<input type="text" value="St-Jean-Sur-Richelieu"/>
State/Prov	<input type="text" value="Quebec"/>	Frequency	<input type="text" value="927.25000"/>
Color Code	<input type="text" value="1"/>	Offset	<input type="text" value="-25.000"/>
coverge	<input type="text" value="15km"/>	Time Slot	<input type="text" value="TS1 TS2"/>
Trustee	<input type="text" value="VA2DG"/>	Network	<input type="text" value="Brandmeister"/>
Latitude	<input type="text" value="23.1593788"/>	Longitude	<input type="text" value="-81.237555"/>
Contact	<input type="text" value="5143169252"/>	DMR Map	<input type="text" value="No"/>
Details	<input type="text"/>		
<input type="button" value="Save"/>			


# Support

*Using the Support section. Utilisation de la section Support.*

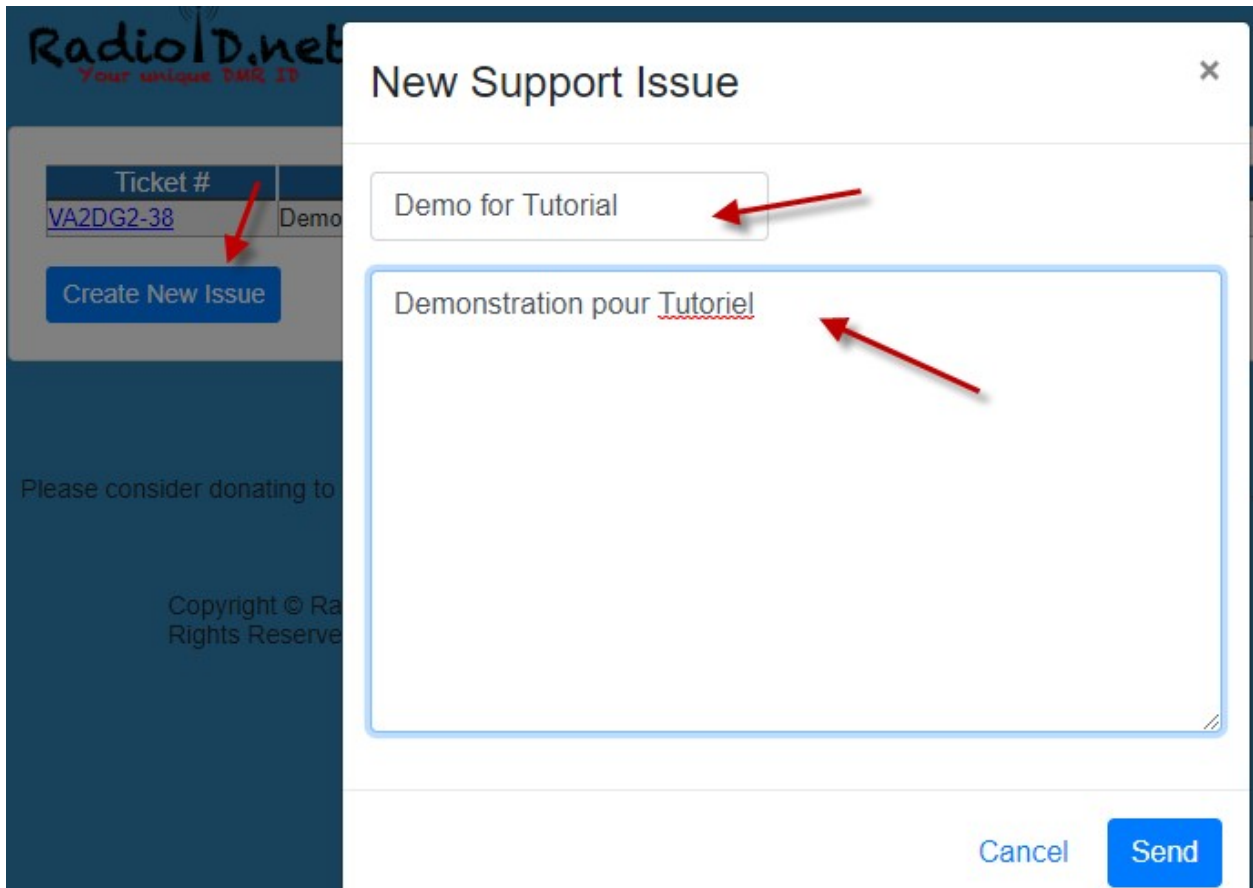
*Click Create New Issue*

*Cliquer Create New Issue.*

Ticket #	Issue	Created	Modified	Status
<a href="#">VA2DG2-38</a>	Demo for Tutorial	2018-09-11 21:53:30	2018-09-11 21:53:30	New

[Create New Issue](#) 

*Enter a short description for your issue or request then give more details in the Text Box.  
Entrez une courte description de votre problème ou demande et ensuite donner tous les détails dans la  
boite de Texte.*



**Radiod.net**  
Your unique DMK ID

Ticket #  
[VA2DG2-38](#) Demo

[Create New Issue](#)

Please consider donating to

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### New Support Issue

Demo for Tutorial

Demonstration pour Tutoriel

Cancel [Send](#)

**As soon as you send your ticket the Radioid.Net Team will get an alert on their PC and or Cell phone that a ticket has been opened. Then as soon as a team member is available he will take the ticket.**  
**Aussitôt que vous envoyez votre billet, l'équipe Radioid.Net recevra une alerte sur leur PC et ou Cellulaire qu'un billet a été ouvert. Aussitôt qu'un membre de l'équipe est disponible il prendra le billet.**

**Here is what we get when a ticket is open**  
**Voici ce que nous recevons lorsqu'un billet est ouvert.**



**Radioid Bot** APP 21:53

**VA2DG2** has just entered a NEW Support Ticket # VA2DG2-38: Demo for Tutorial

As soon as Radioid.net team answers your request you will get an Email and then you have the choice to answer via your account portal on Radioid.net or reply to the Email. Keep the subject as is because it contains your Ticket ID.

Aussitôt que l'équipe de Radioid.Net répond à votre requête, vous recevrez un email et vous aurez le choix de répondre via le portail de votre compte sur Radioid.net ou simplement répondre au email reçu. Gardez le Sujet intacte car il contient votre numéro de billet



**Answer via your portal account**  
**Répondre via votre compte sur le portail.**

The screenshot shows the RadiolD.net website interface. At the top, there is a navigation bar with the logo "RadiolD.net" and the tagline "Your unique DMR ID". The navigation menu includes "Home", "Database", "Register", "FAQ", and "Support". A red arrow points to the "Support" link. On the right side of the navigation bar, there is a user profile icon and the name "VA2DG2".

Below the navigation bar, there is a table listing tickets. A red arrow points to the first row of the table. The table has the following columns: Ticket #, Issue, Created, Modified, Status, and Assigned To.

Ticket #	Issue	Created	Modified	Status	Assigned To
VA2DG2-38	Demo for Tutorial	2018-09-11 21:53:30	2018-09-11 22:13:22	Waiting on user	VA2DG

Below the table, there is a "Details" section for the selected ticket. It contains the text "Demonstration pour le Tutoriel.".

There are two tabs for messages: "User Messages" and "Admin Messages". The "Admin Messages" tab is active, showing a message from the RadiolD.net team member responding to the ticket. The message text is: "2018-09-11 22:13:22", "Comments from RadiolD.net team member responging the ticket.", "Commentaires du membre de RadiolD.net qui repond au billet", and "- VA2DG".

At the bottom left, there is a blue button labeled "Comment on issue". A red arrow points to this button.